

115 - Monitoring of water services delivery: a key of succes for sustainability and water for all

Main Outcomes



MARSEILLE, FRANCE '12

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14th March, 2012

Reporting guidelines

(slide to be deleted when completing your report)

Purpose of your report

- The following slided template will be used to support a process of “real time” reporting throughout the Forum Week.
- More particularly, your report will be:
 - published on-line maximum 24 hrs upon completion of your session
 - used as inputs to the Thematic and Regional Syntheses (especially slides on “Take away messages” and “Commitments”) as well as to the Commitments Session on Friday 16 March and Forum final synthesis
 - used to update and finalise your Session Report after the Forum

Reporting instructions

- Your report should be built on the notes taken during the session with help from the assigned note-takers.
- Your report should be written in English only and validated by the session convener prior to submission to the IFC Secretariat
- Please do not add slides and kindly stick to one slide per section
- Logos of the convening organisation(s) should be placed in the last slide of the report
- The report should be sent on the same day as the session took place, to the following email address: reporting@worldwaterforum6.org, with copy to Core Group/Regional Coordinators when applicable
- The number and title of your session will have to be mentioned in the email subject
- Additional documents can be attached to the report if relevant

1. Additional ideas & solutions

- 🔥 *Water services monitoring can be implemented by National Regulatory agencies or by the private sector, if agreed by government;*
- 🔥 *Managing national data bases, must be completed by local reporting, which is useful for local accountability;*
- 🔥 *Water services monitoring can be extended to sanitation*
- 🔥 *Local utilities ranking can be useful to improve service delivery at local level*
- 🔥 *Monitoring and reporting costs can be recovered on water tariffs or assumed by national budget*
- 🔥 *Data collection and their quality must be adapted to monitoring goals*

2. Updates to the Target Action Plan, including follow-up actions

- 🔥 *Target Action Plan has been confirmed*

3. Final list of commitments

- 🔥 ***Pilot Actions and studies to test and compare efficiency of reporting system for monitoring – JMP's involvement will be thought***

4. Take away messages & unexpected results

- 💧 The main goal of water services monitoring is to reduce water services costs***
- 💧 Bad and good performances of water systems should always be linked to an action plan to improve water service delivery***
- 💧 Accountability to local beneficiaries is essential***
- 💧 A revised set of performance indicators, harmonized at national level should be set on***

5. Updated list of speakers and panelists

To modify

- 🔥 M. Noupheuak VIRABOUTH Deputy Director General Dept of Housing and Urban Plan. (DHUP).
Please delete “Wasro” and “Water Supply Regulatory Office”

To add

- 🔥 Michel Vermesch on behalf of Ms. Ruth d'Angerville, Dinepa

To delete

- 🔥 D. Sanon, ADAE
- 🔥 M. Issoufou Issaka

6. Contact Information

- 🔥 *Please provide your name and contact information in case we need to clarify some of the information you have provided.*
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TIME FOR *SOLUTIONS*

MERCI / THANK YOU

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