# Sani Tweaks

# The problem

# On average, 40% of women and girls are not using agency-built latrines

Studies have shown that agencies are failing to properly consult or collect and act on feedback from the users of the latrines they build, leading many people – especially women and girls – to stop using those latrines as they find them inaccessible, unsuitable and/or unsafe.



Results in increased public health risks in emergency situations

# **Inputs**



#### Sani Tweaks Resources

Production of multimedia guidance tools to aid WASH actors' understanding.





#### Sani Tweaks Roadshow

Series of interactive inter-agency workshops, conducted either in-country or online.

## Intermediate Outcomes



WASH actors are better able to put themselves in the shoes of sanitation users to understand their needs.



WASH actors take forward the consult, modify, consult approach to sanitation in their work.



WASH actors can demonstrate examples of tweaks or modifications made to latrines in response to user feedback.

# Long Term Outcomes



Users – especially women and girls – feel comfortable, safe and happy to use agency constructed latrines.



WASH staff consider the input of the user as integral to both latrine design and ongoing modifications and feel empowered to ask for and act on user feedback.



Latrine usage rates are improved, and resources are better utilised during latrine construction and maintenance.

### **Impact**



Increased use of sanitation facilities in emergencies through improved consultation:

users and WASH staff work together to continually improve sanitation services during humanitarian crises, improving user satisfaction, safety, and comfort, ultimately reducing the need for negative coping mechanisms.

"We feel happy using latrines when we feel heard and confident that our concerns have been listened to."

# **Assumptions**

Participating agencies fully understand the Sani Tweaks approach and actively roll it out themselves.

In-country WASH Cluster Coordinators fully endorse the approach and ensure it is adopted as an integral part of monitoring framouses.

WASH agencies systematically adopt the approach, and it is embedded as a core principle moving forwards.